



24 Parent Partnership Policy

Our Commitment

Summertime is a registered charity managed by an elected Committee of volunteers, mainly parents/carers and family members of children attending the setting. The Committee works alongside the nursery staff to support the effective running and development of the nursery. Committee meetings are held throughout the year, including an AGM, with meetings taking place either at the nursery or online. We believe that parents and carers know their children best. We value their knowledge, views and contributions and work in partnership with families through mutual trust, respect and open communication.

Working with Parents and Carers

- New families receive an information pack, registration forms, ParentZone/iConnect consent information and details of where our full policies can be accessed.
- An 'All About Me' book helps us learn about each child, their interests, routines and individual needs.
- Settling-in sessions allow children and parents/carers to become familiar with the setting and staff and provide an opportunity to discuss any concerns before the child starts their regular sessions.
- Each child has a key person who is the main point of contact for their family. All staff work to build positive relationships with children and their families.
- Parents and carers are encouraged to share information, photographs and updates through ParentZone/iConnect. This helps staff understand children's interests and plan meaningful experiences.
- For children under two, daily information such as sleep, meals and nappy changes is shared through ParentZone/iConnect.
- Parents and carers receive regular updates about nursery activities and events through newsletters, emails and information displayed at the setting.
- Families are encouraged to take part in play sessions, activities and volunteering opportunities. Regular volunteers will be subject to the appropriate DBS checks.
- Parents and carers can speak to their child's key person, the Manager or Deputy Manager at any time. Meetings can be arranged where a longer or more private discussion is needed.
- Our policies, procedures and latest Ofsted report are available to families to view or take home, and are also available on our website.

Respectful Communication

We expect all parents, carers, staff and visitors to communicate respectfully and behave appropriately while on nursery premises. Abusive, threatening or inappropriate language or behaviour will not be accepted.

To protect children's privacy and maintain a safe environment, parents and carers are asked not to use mobile phones while on the nursery premises unless agreed with staff.

We welcome feedback and suggestions from families and will listen to concerns openly and work with parents and carers to resolve them wherever possible.

Cathy White
Manager
September 2026